



Fabric Systems for NBC Protection

6 November 2003

George Rybarczyk
CREATIVE APPAREL ASSOCIATES
P.O. Box 208
Belfast, Maine 04195

George,

I wanted to take a moment to thank you for setting aside the time to visit with Bill Mann, Erik Spencer and myself this past week. We certainly appreciate your hospitality and insights into the manufacturing of our products.

I also wanted to point out that over the years we have been doing business, not one, of the many thousands of Overgarments manufactured by Creative Apparel has been returned because of a quality problem. This reflects extremely well on your management and the commitment of your people to making a quality product that affords the end user the confidence to accomplish his mission without worrying about the effectiveness of his protective apparel. Customers often compliment us on the quality of the chemical suits manufactured by Creative Apparel and it would not be fair to accept such credit without acknowledging you and your staff who do the hard work.

Personally, I want to thank you for giving me such a great quality product to sell. This endeavor would not have been possible without your talents and the efforts of a first rate team of cut and sew people. I have truly enjoyed working with you and the entire Creative Apparel team and look forward to sharing more success with you and your organization in the future.

Best Regards,

A handwritten signature in black ink, appearing to read "Randall D. Lofland". The signature is stylized with several loops and a long horizontal stroke.

Randall D. Lofland