



Fabric Systems for NBC Protection

5 April 2004

George Rybarczyk
CREATIVE APPAREL ASSOCIATES
P.O. Box 208
Belfast, Maine 04915

George,

I recently had the opportunity to review our work with Creative Apparel since the inception of our business collaboration and wanted to take a moment to share a few thoughts with you.

Since 1999, Creative Apparel has produced more than 13,000 Chemical Protective Overgarments on behalf of LANX Fabric Systems with no customer returns due to quality problems. I truly appreciate such attention to quality as well as the professional manner in which you and your staff handle our orders.

In addition, Creative Apparel adds exceptional value to our business relationship with input on customer design requirements, answering technical questions and outstanding manufacturing versatility to meet the special needs of certain end users. I am keenly aware that an important part of our success starts with Creative Apparel.

George, we sincerely appreciate the "sweat investment" that you and your staff placed in LANX when we first introduced our products. Thank you for your continued commitment to quality and assuring that both LANX and our customers are well served.

I look forward to working with you and the rest of the Creative Apparel staff for many years to come. No matter what the circumstances, I have always considered Creative Apparel one of our most valuable assets.

With Best Regards,

A handwritten signature in black ink, appearing to read 'R. Lofland', with a large, sweeping flourish at the end.

Randall D. Lofland
Sales and Marketing Manager